



DEBT RECOVERY SOLUTIONS

ABN 87 679 667 495

INTRODUCTION

OVERVIEW

Creditcom is a wholly Queensland owned company specialising in Commercial Collection for Australian Business. We provide a comprehensive service dedicated to the collection of outstanding monies in the quickest and most cost effective manner, tailoring our skills to suit your individual requirements.

AFFORDABLE DEBT RECOVERY

Creditcom offers a commission based debt recovery service. We aim to collect your money fast, without the expense of legal action. Value for money is central to our business ethic.

PERSONAL NEGOTIATION

Every attempt is made to establish direct telephone contact with the debtor. We believe the best results are always obtained by personal contact and negotiation.

It is a proven fact that debtors respond more positively to third party involvement.

You are kept fully informed throughout the collection process and are notified immediately upon the receipt of any monies. Should a debtor ignore the notice given, pressure is increased by the issue of a Summons Notice (48 hours to pay or Summons to follow) and further direct telephone contact. You have the Creditcom Commitment to protect your customer relationships while maximising your return. Our experienced, licensed collectors are trained to be diplomatic and courteous, yet highly effective in negotiating payment.

LEGAL ACTION

All efforts are made to settle the debt amicably without recourse to legal action and most assignments are completed at this stage. We are aware that certain accounts cannot be resolved in this manner. When stronger action is required, Creditcom has the staff and procedures in place to maximise results. Our experienced collectors are able to proceed accordingly through a network of affiliated attorneys.

A ONE TO ONE APPROACH is the foundation of our collection procedure. Creditcom is able to provide flexible and dedicated support at precisely the level you require. You can rest assured that every possible effort is being made to ensure a speedy settlement of your account. If you require any further information regarding our services, please do not hesitate to contact us or visit our website at www.creditcom.com.au.

We look forward to being of service to you.

Yours Faithfully,

BRIAN PACKER

Executive Manager - Creditcom